



Discontinuation of National Pension Scheme

Date: 21st July 2021

Dear Customer,

This is to inform you that Paytm Payments Bank Limited has decided to discontinue National Pension Scheme (NPS) offering. No new subscriber will be able to register with PPBL from 22nd July 2021. PPBL will be assisting existing subscribers to either close their accounts or transfer their accounts to other Points of Presence (POP). For any queries related to exit/ transfer or any other queries you may use the below resources:

Paytm

Contact us: Paytm App (<https://m.p-y.tm/care>)

Phone: 0120-4456-456

Kfintech:

Toll free numbers and emails are available at: <https://nps.kfintech.com/contactus.aspx>

PFRDA

Website: <https://www.pfrda.org.in/>

Contact us: <https://www.pfrda.org.in/index1.cshtml?lsid=218>

NPS Information Desk: Call Centre: 1800 110 708 SMS: NPS to 56677

Other links:

<https://www.pfrda.org.in/index1.cshtml?lsid=221>

<https://www.pfrda.org.in/writereaddata/links/fagsallcitizensmodelbf322a1a-be90-4eba-9356-4258f4bdfafd.pdf>

<https://nps.kfintech.com/bankkycverificationdemo.aspx>