

1. Claim application from Nominee

To
The Branch Manager
Paytm Payments Bank Limited

From
_____ (Name of requestor)
_____ (Email id & Phone number)
_____ (Address of requestor)

_____ Date: DD.MM.YYYY

SUB: Settlement of claims in respect of deceased account holder

Dear Sir/Madam,

I would like to inform that Shri/Smt _____ <Name of deceased account holder> died on _____ <Date of death as per death certificate> at _____ < City>. He/She maintains an account(s) with your bank. Particulars of the account are as follows:

1	Name of the deceased account holder	
2	Account number	
3	Date of birth (DD.MM.YYYY) & Age	
4	Nominee Name	
5	Nominee Date of Birth	
6	Nominee Relationship with the deceased.	
8.	Account number and IFSC Code	

A	<p>Case: When nominee details are recorded and nominee is not a minor</p> <p>I _____, son/daughter of Shri _____, residing at _____ is the registered nominee of the account held by the deceased.</p>
B	<p>Case: when nominee details are recorded and nominee is minor</p> <p>I _____, residing at _____ is the legal guardian of _____, who is registered nominee for the above mentioned account</p>

I request the Branch Manager, Paytm Payments Bank Limited, _____ branch, to pay the proceeds of the deposits mentioned above to me as nominee of _____ (deceased constituent). I understand that this payment is made only as a trustee of the legal heirs of the deceased late _____ <enter name of deceased> _____. I hereby agreed and understand that the payment released to me/us in accordance with the request shall constitute a full discharge of Paytm Payments Bank Limited from its liability in respect of the deposit:.

The following documents (photocopy) are provided along with the originals for due verification. Please return original documents to us in due course.

- Death certificate _____ (Registered Number)
- Nominee Id proof _____ (ID proof Number)
- Nominee Address proof _____ (Document name)
- Bank statement of nominee _____
(Bank name and Statement month)

OR

Cancelled Cheque

I authorize Paytm Payments Bank Limited to return the pipeline flows to the remitter with the remark "Account holder deceased" and to intimate me. Whereafter I/We could then approach the remitter to effect payment through a negotiable instrument or through ECS transfer or through any other suitable mode in the name of the appropriate beneficiary.

I hereby declare that the information furnished is complete, true and correct to the best of my knowledge and that I have not omitted or suppressed any information called for under any of the above columns.

Date:

Place:

Signature of the Nominee: _____

For Official Use of the Bank

After proper scrutiny of the claim application, personal interview with the claimant(s) (Nominee(s)) and verification of the death certificate and declaration, I sanction the above claim as recommended by the Grievance Officer/Branch Officer.

Place _____, Date _____

Name & Designation & Signature of Grievance Officer/Branch Officer

Approval from Control Authority

Place _____, Date _____



Name, Designation, & Signature (Control authority)

2. Claim Application from Legal Heirs

To
The Branch Manager
Paytm Payments Bank Limited

From
_____ (Name of requestor)
_____ (Email id & Phone number)
_____ (Address of requestor)

_____ Date: DD.MM.YYYY

SUB: Settlement of claims in respect of deceased account holder (without nominee)

Dear Sir/Madam,

I/We would like to inform that Shri/Smt _____ <Name of deceased account holder> died on _____ at _____ <City>. He/She maintains an account(s) with your bank. I/We, the undersigned, hereby declare that I/We am/are the rightful legal heir(s) of the deceased _____, entitled to receive the amount due on the deposit(s). Payment released to me/us in accordance with the request shall constitute a full discharge of Paytm Payments Bank Limited from its liability in respect of the deposit:

Particulars of the account are as follows:

1	Name of the deceased account holder	
2	Account number	
3	Date of birth (DD.MM.YYYY) & Age	

Particulars of the account where funds to be transferred

1	Name of account holder	
2	Account number and IFSC Code	

I/We request the Branch Manager, Paytm Payments Bank Limited, _____ branch, to pay the proceeds of the deposits mentioned above to me/us as legal heir of _____ (deceased constituent).

I/ We Authorize Paytm Payments Bank Limited to return the pipeline flows to the remitter with the remark "Account holder deceased" and to intimate me/us. Whereafter I/we could then approach the remitter to effect payment through a negotiable instrument or through ECS transfer or through any other suitable mode in the name of the appropriate beneficiary.

The following documents (photocopy & Original) are provided for due verification. Please return original documents to us in due course.

- Death certificate _____ (Registered Number)
- Legal heir Id proof & _____ (ID proof Number)
- Legal heir Address proof _____ (Document name)
- Succession certificate or certificate of probate issued by _____
- Indemnity bond submitted _____ (Yes | No)
- Letter of disclaimer signed by _____
- Bank statement of claimant or Cancelled Cheque _____

(Bank name and Statement Month)

I/We hereby declare that the above information furnished is complete, true and correct to be the best of my knowledge and that I/we have not omitted or suppressed any information called for.

Date:

Place:

Name of Claimant (s)	Relationship with customer	Signatures/Thumb Impression
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____

----- For

Official Use of the Bank

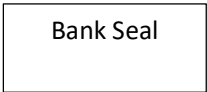
After proper scrutiny of the claim application, personal interview with the claimant and verification of the death certificate and declaration, I sanction the above claim as recommended by the Grievance officer/Branch Officer.

Date:

Name & Signature of the Branch Manager/Grievance Officer

Approval from Control Authority

Place _____, Date _____



Name, Designation, & Signature (Control authority)

3. Form 'A' Letter of Disclaimer

(Needed when all legal heirs submit claim form and nominate only one person to receive money)

The Branch Manager,
 Paytm Payments Bank Limited Date:-
 _____ Branch

Dear Sir,

Re: **Settlement of claims in respect of deceased account holder (without nominee)**

Our _____ Shri/Smt. _____ who holds the following account with you died on _____.

Relationship Type	Balance
Savings A/c:	
Wallet :	
RuPay insurance against card :	

I/We, the undersigned, along with Shri/Smt. _____ and Shri/Smt. _____ has/have applied to you for refund/delivery of the amount(s) outstanding in the above account(s).

I/We hereby authorize Shri/Smt. _____ and Shri/Smt. _____ to receive the claim money/assets detailed above on our and their own behalf. I/We declare that the claimant Shri/Smt. _____ and Shri/Smt. _____ is/are the legal representative entitled to receive the amount of deposit in the name of the deceased and that I/We have no objection, if the Bank in pursuance of the request by me/us, refunds/delivers the amount/assets to him/her/them. Such delivery of the payment of the balance in the above account would be completely binding on us and we will not question the Bank's action in so doing, in any proceedings. I/We also undertake to bind ourselves, our heirs and legal representatives not to revoke the declaration made herein. We also tender an acknowledgment signed by all of us as a valid discharge of the bank's obligations in relation to the monies held by it in the name of _____.

Particulars of the account where funds to be transferred

1	Name of account holder	
2	Account number and IFSC Code (provide cancelled Cheque)	

Thanking you,
 Yours faithfully,

Name	Age	Signature
_____	_____	_____
_____	_____	_____
_____	_____	_____

Address of primary claimant _____

4. Letter of Indemnity [To be stamped as per applicable stamp duty of the state]

To,
 Chief/ Branch Manager,
 Paytm Payments Bank Ltd.

Date:-

IN CONSIDERATION OF your paying or agreeing to pay us, the balances in the name of _____, the deceased as mentioned hereunder:

Account No.	Nature of Deposit	Balance/Principal Amount
	Savings Account	
	Wallet	
	RuPay insurance against card	

Without production of Letters of Administration or a Succession Certificate to his/her estate or a certificate from the Controller of Estate Duty to the effect that estate duty has been paid or will be paid or none is due.

I/We of the 1st Part –
(Names of claimants to whom payment to be made)

- 1)
- 2)
- 3)
- 4)
- 5)

being the claimant(s) of the deceased,

Signed and Delivered

1. _____
2. _____
3. _____
4. _____
5. _____

(Heirs of the Deceased)

5. Receipt

In response to my/our request to settle funds and producing required documents. I am/we shall receive from Paytm Payments Bank Limited ("PPBL"), _____ branch a sum of Rupees _____ Only, standing to the credit of the account of the deceased depositor. I/We understand that PPBL shall be making this payment to me/us as a nominee of the deceased Late _____ so registered in your records. I/We do not have any other claim from the Bank upon receipt of the monies towards the settlement of the deceased claim.

Place:

Date:

Name of the Nominee & Signature

Witness:

1.	Signature	2.	Signature
Name _____		Name _____	
Occupation _____		Occupation _____	
Address _____ _____ _____		Address _____ _____ _____	